

# HOPEWELL, PRINCE GEORGE AND FORT LEE FLUSHING NOTICE

Virginia American Water has begun its annual preventive maintenance program to provide you with high-quality water service. Flushing helps to remove mineral deposits and sediment from water mains.

**Flushing:** Flushing involves systematically opening fire hydrants in specific areas to create increased water flows. No interruptions in water service will occur as a result of this work. However, when crews are in the area, you may experience a drop in water pressure or discolored water. If water is discolored, let cold water run until it is clear. Before doing laundry, check for discolored water. If you have already started the laundry and clothes become stained, do not let the clothes dry. Instead, wash them again in clear water using a rust remover, which you can purchase at grocery stores. Be sure to follow the manufacturer's instructions.


**Change in the Treatment Process:** Each year, Virginia American Water transitions its treatment process from chloramine to free chlorine. When this occurs, customers may notice a slight chlorine taste and odor in their drinking water—a normal development due to the temporary change in treatment process. Customers who are sensitive to this taste or smell can: 1) Place water in an uncovered container in the refrigerator overnight to allow the chlorine to dissipate, or 2) Add a lemon slice or a few drops of lemon juice to the water.



## Flushing and Treatment Change Schedule (Flushing hours are Monday-Friday, 7 a.m. - 4 p.m.):

- **City of Hopewell:** Flushing will occur from April 17 to May 29. The treatment change will continue until July 7.
- **Prince George County subdivisions of Birchett Estates, Cedar Creek, Cedar Creek West and Stratford Woods:** Flushing will occur from May 30 to June 9. The treatment change will continue until July 7.
- **Fort Lee:** Flushing will occur from June 12 to July 7. The treatment change will take place from June 1 to July 7.

**Questions?** Call 1-800-452-6863  
or visit [virginiaamwater.com](http://virginiaamwater.com).



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A PENNY  
PER GALLON,  
WATER IS A  
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